

Please note: Credit account facilities are only available to businesses registered in the United Kingdom

**APPLICATION FORM FOR CREDIT ACCOUNT** Quasar Electronics Limited  
PO Box 6935, Bishops Stortford, CM23 4WP

Please complete in BLOCK CAPITALS FAX: 01279 267799 TEL: 01279 467799

Company Name: Registered Office Address (if different):

Address:

Town: Parent Holding Company (if applicable):

Postcode: Country:

Telephone:

Fax:

Proprietors/Directors:

Company Reg. Number:

Manager: VAT Number:

Type of Business: Years Established:

Purchasing Contact: Tel: Fax:

Accounts Contact: Tel: Fax:

Accounts Email (for statements):

Name of Bank: Address:

A/C No:

Sort Code:

**INVOICING AND DELIVERY DETAILS**

All Invoices/Statements to be sent to: All Deliveries to be sent to:

If invoice and delivery addresses are identical please indicate whether invoice should be:

included with the goods or  sent separately

Are items not available at time of order to be backordered for later delivery: Yes No

If YES how long for? .....Weeks

**Account Payment:**  
All invoices are to be paid within 30 days from invoice date.  
Cheques payable to: Quasar Electronics Limited.  
Post to: Quasar Electronics Limited, PO Box 6935, Bishops Stortford, CM23 4WP  
BACS Payment Details:  
Bank name: HSBC plc  
Bank Address: 18 North Street, BISHOPS STORTFORD, Hertfordshire, CM23 2LP, United Kingdom  
Account Name: Quasar Electronics Limited  
Account No: 91387634  
Sort Code: 40-12-03

**QUASAR ELECTRONICS LIMITED - TERMS AND CONDITIONS OF TRADE**

**DEFINITIONS**

Goods - Means all goods and services which the Customer agrees to buy from Quasar including replacements for defective Goods, hardware

documentation and software products licensed for use by the Customer.

Contract - Means the Contract between Quasar and the Customer for the sale of Goods by Quasar to the Customer.

Quasar - Means Quasar Electronics Limited ("Quasar") whose principal place of business is at PO Box 6935, Bishops Stortford, CM23 4WP, United Kingdom and registered office is at Wilton House, 16b Hockerill Street, Bishops Stortford, CM23 2DW, UK.

Customer - Means the person or any company that purchases or agrees to purchase Goods.

Catalogue - Means any published promotional material produced by Quasar.

**GENERAL**

All orders for Goods are accepted by Quasar subject to these conditions of sale, which supersede any other terms previously published. Unless otherwise specifically agreed in writing on Quasar headed documentation by a Director of Quasar, these conditions of sale override and exclude any other terms stipulated or incorporated or referred to by the Customer, whether in a purchase order or Catalogue or during any negotiations or any course of dealing established between Quasar and the Customer. These conditions constitute the entire understanding between Quasar and the Customer for the sale of Goods. All descriptions and illustrations contained in the Catalogue or any price list or otherwise communicated to the Customer are intended merely to present a general idea of the Goods and nothing contained in any of them shall form any part of the Contract.

Any Catalogue published by Quasar is an invitation to treat and not an offer to supply.

Any advice or recommendation given by Quasar or its employees or agents to the Customer as to the storage, application or use of the Goods is followed or acted upon entirely at the Customers own risk and accordingly (except in the case of manifest error, gross negligence or contractual misrepresentation by such persons). Quasar shall not be liable for any such advice or recommendation that is not confirmed in writing by a Director of Quasar.

These terms shall remain in force until altered in writing and signed by both parties.

**PRICES**

All prices for the Goods are in pounds Sterling and subject to Value Added Tax ("VAT") at the relevant rate ruling on the date of despatch and do not include the cost of carriage, package, invoice or other charge which becomes payable under this

Contract.

Whilst every endeavour will be made to maintain the prices in the Catalogue Quasar reserves the right to alter prices at any time without prior notice.

**CREDIT ACCOUNT TERMS**

All invoices are to be paid within 30 days from invoice date. The Company reserves the right to suspend delivery of further orders if payment terms are not strictly adhered to.

Goods supplied by the Company shall remain the property of the Company until it has received in cleared funds payment in full of all mounts owing by the customer to the Company in respect of any goods or services supplied under any contract and until such time, the customer shall hold the goods as bailee for the Company and the Customer hereby acknowledges that a fiduciary relationship shall therefore subsist between the Company and the customer in respect of the goods.

The customer shall be entitled to use the goods in the ordinary course of its business and to resell the same.

Notwithstanding that property in any goods has not passed to the customer, the Company shall be entitled to sue the customer for the price of such goods plus legal costs and interest if not paid by the due date.

The Company shall be entitled at any time to repossess goods which remain the property of the Company hereby grants the Company, their agents and servants a licence to enter upon any premises where such goods are stored for the time being for the purpose of repossessing the same and agrees to give the Company such assistance as the Company may require for such purpose.

**DELIVERY**

All orders for UK mainland destinations are subject to a Standard Delivery charge. Express and international delivery options are available at extra cost. Full details can be found in our latest published catalogue. We endeavour to despatch within 48 hrs from receipt of order if placed before 2.00pm (excluding Saturday, Sunday and Bank Holidays).

Standard Delivery, 1st Class Recorded Delivery and Airmail Delivery options will be normal post office delivery times for second and first class and airmail. The optional Next Working Day Delivery service is guaranteed to reach you by 12.30pm the next working day following the day of despatch. Deliveries to Scottish highlands and other outer lying areas are not guaranteed for next day delivery. Every attempt will be made to notify you of any delays due to stock shortage via e-mail and phone. You can expect delivery of any back-ordered items within 30 days of placing your order.

Deliveries are made between 8am and 6pm, Monday to Friday and 8am and 1pm on Saturdays. Parcels may

require a signature.

Please do not use P.O. Box addresses, as goods will be returned and you will have to pay a further shipping charge. Risk in relation to any goods shall pass to the Customer upon delivery of goods to the Customer.

**EXPORT**

Carriage will be charged on orders involving Export at the published rates for consignments under 1Kg gross weight. We will contact you before accepting any Export order exceeding 1Kg gross weight with details of shipping options and rates.

The Customer is responsible at their own expense to obtain any import or export license or any other documentation deemed necessary by any compliant authority and for the avoidance of doubt any contract with Quasar, is to be governed solely by English Law and the parties agree to submit to the exclusive jurisdiction of the English courts.

**QUOTATIONS**

Quotations are valid for the period stated and represent no obligation until the seller accepts the buyers order and are subject to the goods being available at the time requested.

**PRODUCT**

Although we will give as much advice as possible we cannot be held responsible for the suitability of a products use in a particular situation either known or unknown.

**PRODUCT**

Specifications are subject to change without notice as we are continually improving our product range. Quasar will not substitute products that are out of stock or discontinued with products of a similar nature without first obtaining approval from the Customer.

**ORDER**

Cancellation of orders for goods purchased specifically for a customer will not be accepted once processed. Cancellation of all other orders will be subject to a discretionary charge of up to 30% of the value of the order.

**12 MONTH GUARANTEE**

Quasar Electronics Limited guarantee at its discretion to refund, replace, or repair, free of charge, within 12 months of invoice date. Any goods proven to be faulty by design or workmanship, provided that the goods have not been misused, modified, or attempted to be repaired by anyone other than the manufacturer and provided that the goods have been stored, operated and maintained within the manufacturers specified conditions. PICALL firmware guaranteed for a period of 3 months from invoice date.

**DAMAGED GOODS AND SHORTAGES**

Any damaged goods and/or quantity shortages received by the buyer must be reported to the seller within 7 days of receiving them.

Returns must be authorised by us and under no circumstances will returns be accepted unless so authorised.

**GOODS RETURNED AS UNSUITABLE**

If you find a non-software item purchased from us is unsuitable for your needs you can return it for a refund provided the items are received by us in good condition (with all packaging) and within 10 days of original invoice date. Please notify our sales department before returning goods for refund. Refunds are subject to a discretionary restocking charge of up to 50% of the value of the goods returned. We are unable to accept kits back for refund once construction has been commenced or the inner component bags opened (see Project Kit Returns below). Computer Software, Software Registrations, Postage and Shipping charges are non-refundable.

**PROJECT KIT RETURNS**

If you believe that you will have difficulty in building any of the kits purchased from us and you cannot get assistance we suggest you return the kit to us in its original condition, accompanied by receipt of purchase, for a credit note (less postage and packing / shipping charges) under our Goods Returned As Unsuitable Guarantee detailed above. Kits cannot be returned once construction has been commenced or the inner component packages have been opened. If this is the case please refer to the Project Kit Guarantee below.

**PROJECT KIT GUARANTEE**

The guarantee on our electronic project kits is limited to the replacement of faulty components only. This is because we cannot guarantee the labour you provide.

It is recommended that if a kit builder does not have enough knowledge to diagnose faults, that the project should not be started unless assistance can be obtained. (Unfortunately, one small faulty solder joint or wiring mistake can take many hours to locate and at normal service rates, the service charge is normally more than the total cost of the kit).

We do offer a [Get-You-Going Service](#) if you find that you cannot get your project kit up and running without professional help.

**MAINS POWERED KITS**

Due to their nature and function, some kits require 240VAC mains power to be connected directly to the PCB. Extreme care should be taken when assembling and testing these kits. They must be placed inside a suitable box with mains leads fully secured according to general safety standards. Mains power must be treated very carefully. You must have had appropriate experience of working with main power before attempting assembly of these kits. We accept no responsibility for injury, loss, or damage of any kind as a result of the purchase, assembly or use of any of our products.

**Signed:**

**for and on behalf of:**

**Date:**

**Print Name MR/MRS/MS:**

**Position:**